

SentriLock Violation of Procedure Complaint

The North Shore – Barrington Association of Realtors® is committed to maintaining the integrity of the SentriLock Lockbox System.

If you feel security has been breached by another agent, please help to monitor the security of the system by filling out the following information.

MLS Listing Number: _____

Property Address: _____

Complaint Against: _____

Member ID Number: _____

Board Affiliation: _____

Your Information

Name: _____

Member ID Number: _____

Phone Number: _____

Email Address: _____

Board Affiliation: _____

Alleged Violation Date: _____

Alleged Time of Violation: _____ AM PM

Please describe potential violation:

Violation Being Charged

___ Not keeping SentiCard in REALTOR® Member's or Assistant's possession or in a safe place at all times

___ Attaching PIN Number to Smart Card

___ Loaning SentiCard to another person (agent, buyer, etc.)

___ Providing any code for any lockbox to any unauthorized person(s) or for unauthorized time

___ allowing any person to download, use, or access the SentiSmart App

Provide the following documents (if any) to assist in the processing of complaint;
Key Box Activity Report, SentiCard Access Log, Witness Statement, MLS Listing Sheet with Showing Instructions, Email communications, Sheriff's Complaint/ Police Report for trespassing.